

## STANDARD EFFORTS

Embrace the New Normal with the following guidelines and safety protocols

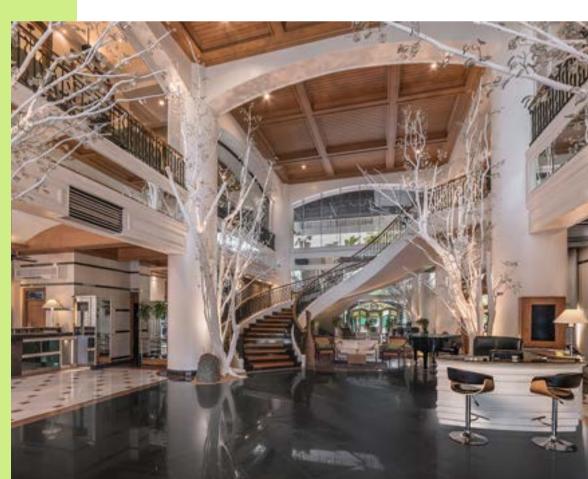
# STRUCTURAL BENEFITS

Learn the competitive advantages of Vivere Hotel

# WE CHAMPION PUBLIC HEALTH AND YOUR SAFETY

Vivere Hotel has been accredited as a Multiple-Use Hotel by the Department of Tourism and Bureau of Quarantine for meeting the required health and safety protocols set by these agencies.

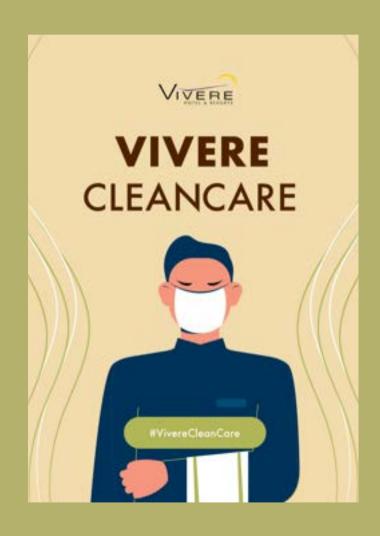
Our commitment to the strict implementation of our health and safety protocols through our #VivereCleanCare campaign and our house rules are complemented by the cooperation and compliance of all our dear guests. Dedicated access points, elevators, facilities and floors have also been assigned to separate quarantine and non-quarantine bookings as an additional safety measure.



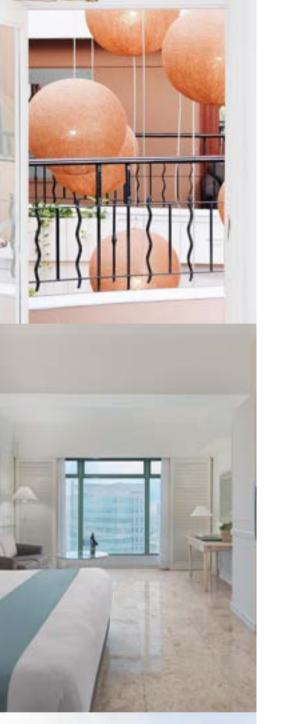
## #VivereCleanCare

### **CLEANCARE CAMPAIGN**

Vivere Hotel is a TripAdvisor Hall-of-Fame awardee known for providing excellent service as recognized by our guests. Being the first 5-star hotel in the south, we continuously strive to innovate and elevate our service and our adaptability to the market's changing needs. Our latest campaign, #VivereCleanCare, champions health and safety protocols and procedures to safeguard guests' and our employees' health and well being at all times. This campaign aims reassure to cutsomers by giving peace of mind in knowing that we are deeply committed in ensuring a clean and safe stay at your second home. Vivere Hotel.







# OUR COMPETITIVE ADVANTAGES

#### **HOTEL ATRIUM**

Fresh air continuously circulates at the Atrium and throughout the corridors of the whole building that helps mitigate the virus spread.

#### SUNLIGHT AND AIR FLOW

Sunlight at the hotel rooftop as natural vitamins and disinfectant. Nest Dining in the Sky is an Al fresco rooftop that encourages healthy airflow.

#### NO CARPET IN-ROOMS AND HALLWAYS

Carpets are susceptible to germs and can be also a breeding ground for bacteria.

#### PLANTS ALL OVER THE HOTEL

Plants help freshen up the air and eliminate harmful toxins.

#### INDIVIDUAL AIR CONDITIONING

Air conditions are individually installed per room to contain air circulation to a specific place so that viruses cannot pass thru.

#### PROXIMITY DOORS

Proximity doors are installed per floor to control number of person within a certain place.



# STRICT SAFETY PROTOCOLS

- Sanitation of Vehicles
- Disinfecting Foot Rugs
- Mandatory Thermal Scanning
- Face Mask is required at all times
- Health Triage & Travel History is required
- Luggage and Guest Sanitation
- Public Areas and In-Room Sanitation Station
- Strict Social Distancing is observed
- Elevator Etiquette is strictly observed
- Free Confidential Medical Consultation
- Restricted entry of visitors
- Acrylic Glass installation at the reception
- Use of UV standing light for rooms and most touch items
- Air purifiers installed in elevators

"ONLY A TRUE HOME OFFERS DEEP COMMITMENT TO SAFETY AND CARE."















### NEW NORMAL

#### #VivereCleanCare



SANITATION OF VEHICLE TIRES



DISENFECTING FOOT RUGS



THERMAL SCANNING IS MANDATORY



FACE MASK IS REQUIRED AT ALL TIMES



HEALTH TRIAGE AND TRAVEL HISTORY IS REQUIRED



LUGGAGES AND GUESTS SANITATION



PUBLIC AREAS AND IN-ROOM SANITATION STATIONS



SOCIAL DISTANCING IS STRICTLY OBSERVED



ELAVATOR ETIQUETTE IS STRICTLY OBSERVED



FREE CONFIDENTIAL MEDICAL CONSULTATION AND ASSISTANCE (\*Dial 1111)



RESTRICTED ENTRY OF VISITORS



ACRYLIC GLASS INSTALLATION AT THE RECEPTION



USE UV STANDING LIGHT TO DISINFECT ROOMS AND MOST TOUCHED ITEMS



AIR PURIFIERS INSTALLED IN ELEVATORS



CIRCULATION OF FRESH AIR ON ALL FLOORS OF THE HOTEL



NO CARPET IN ROOMS AND HALLWAYS